

HANAMINT CONSUMER LIMITED WARRANTY

For new Hanamint-branded products sold at retail after September 1, 2011, for use in residential, non-commercial settings, Hanamint Corporation, Inc. ("Hanamint") warrants to the original retail purchaser that in the event the furniture frame fails structurally, other than as the result of abuse or improper use, within ten (10) years from the date of purchase, Hanamint will, at its sole option, replace the part, repair the frame or replace the entire item. Replacement will, whenever possible, be in the original color and style; however, in the event that the original color or style are, for any reason, unavailable, equal value replacement will be offered. In the event that a defective item is repaired or replaced by Hanamint pursuant to this warranty, the warranty period for the repaired or replacement item shall run from the date of purchase of the original item. Hanamint warrants the powder coat finish against peeling and blistering (but not against fading and wear, as these may be expected due to the nature of hand-applied finishes) for three (3) years from the date of purchase. **Some aspects of the Hanamint finishes are hand-applied and some variation in these finishes must be expected and is normal; normal variations in finishes shall not be considered defects and are not covered under this limited warranty.** The warranty period for cushions, sling fabrics and fire pit accessories (bowls, screen covers, grates and pokers) is one (1) year from the date of purchase. This limited warranty does not cover damage to fire pits due to excessive heat.

This limited warranty applies to residential use only and only to the original retail purchaser of the product and is not transferable. This limited warranty does not apply to products that are sold "as is" or without warranty (whether or not labeled as such), nor to products sold under terms, e.g., "all sales final" or similar language, that do not allow returns or refunds by the retail buyer to the retail seller. Hanamint does not warrant against damage or failure resulting from acts of nature, commercial use, normal wear and tear, chipping, fading, exposure to harsh chemicals or solvents, abuse, freeze damage, glass breakage or failure to take reasonable care of the furniture. Hanamint shall not be liable for transit damage to the retail buyer's location. If requested by Hanamint, product(s) must be returned to Hanamint for inspection or a photograph provided to Hanamint or its authorized representative, when requesting warranty parts, warranty replacement or warranty repair. Hanamint shall not be liable for shipping charges either to or from its warehouse on merchandise returned after twelve (12) months from the date of purchase.

INTERNET SALES: To ensure customer satisfaction, Hanamint requires dealers who sell Hanamint product for delivery to customers outside of the dealer's geographic trading area, i.e., the geographic area in which the dealer's store is physically located, to have Hanamint product shipped and delivered to such purchasers via a "white glove" delivery service that delivers and assembles the Hanamint product and removes all debris. **Failure by the dealer or the retail purchaser to use a "white glove" delivery service voids all Hanamint warranties.**

Obtaining Warranty Service: To obtain warranty service, **you must contact the retailer where the furniture was originally purchased** within the relevant warranty period and provide a copy of your dated register receipt as proof of purchase. The receipt or other proof of purchase must be complete and legible with no alterations or cross outs. All warranty issues must be handled through the retailer from which the furniture was originally purchased. **Original proof of purchase must accompany all warranty claims.**

This warranty is the exclusive statement of your rights with respect to the defects in the items you have purchased and supersedes any other express warranty or statement, written or oral, made in connection with the purchase and sale of such items. Some states do not allow exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.